



PREFERRED CARE

Preferred Care is doing our utmost to keep our families updated and informed. Please call our hotline # 732-666-0422 that will be updated with new information regularly. If you have any questions or concerns, please leave a detailed message and someone will get back to you.

September 14, 2021

Dear Residents and Designated Representatives

We have a vaccinated staff member that tested positive during today's testing. However, visitations for unit C and D are unchanged and we encourage families to visit their loved ones.

B wing will reopen next week, and we will notify families regarding the official opening date.

We are allowing compassionate visits for B wing, please contact Helen in recreation to schedule. **Once we complete a round of testing without any further positive cases, we will resume visitations on B wing.**

We continue to request that all visitors regardless of Vaccination status adhere to our Mask policy upon entering the building.

Please continue to reach out to us if you should have any further questions, 732-666-0398 or igogus@pcwall.com

Update 9/10/21

Dear Residents and Designated Representatives

We regret to inform you that we have 1 resident and 1 staff member who tested COVID positive. At this time we will have to suspend visitations and out on pass on **unit B**.

Once we complete a round of testing without any further positive cases, we will resume visitations on B wing.

Units C and D may continue to have visitations and out on pass.

we continue to request that all visitors
regardless of Vaccination status adhere to our Mask policy upon entering the building.

Please continue to reach out to us if you should have any further questions, 732-666-0398 or igogus@pcwall.com

Update 8/15/21

Dear Residents and Designated Representatives,

As you are all aware, we have continued to test our staff and resident regularly. We have received the results from the other day for the whole facility. We have a staff member who tested positive and displayed no symptoms.

Visitations will remain suspended until further notice.

We encourage family members to continue to book video calls and call the residents via phone regularly.

We apologize for any inconvenience this may cause but we assure you, we are taking every necessary step to protect your love ones and keeping them healthy and happy.

Please be advised that at this time we can only allow visitations to those residents that are end of life Palliative/Hospice Care.

We continue to maintain contact with the department of health and receive guidance as we provide updates.

Please continue to reach out to us if you should have any further questions, 732-666-0398 or igogus@pcwall.com

Update 8/10/21

Dear Residents and Designated Representatives,

We are saddened to bring this news once again. We have received the PCR results from the other day for unit D. We have a resident and staff member who are both Vaccinated who tested positive.

As per CDC/ DOH guidelines, we must shut down all sorts of visitations/ out on pass until we are cleared by DOH for visitations.

Please be advised that at this time we can only allow visitations to those residents that are end of life Palliative/Hospice Care.

We will be conducting PCR tests for all residents and staff members.

We continue to maintain contact with the department of health and receive guidance as we provide updates.

Please continue to reach out to us if you should have any further questions, 732-666-0398 or igogus@pcwall.com

Update 8/6/21

Dear Residents, Family, and Designated Representatives,

We regret to inform you that we had a resident test positive for Covid-19 today. The resident was new admission from the hospital and was in a private room.

As per the guidance from the department of health, we are unable to host any visitations until we complete a round of testing for all our residents and staff. Once we receive

confirmation that there are no additional positive cases, we will resume visits for B and C unit only. We will continue to keep you all updated as we receive further information.

We continue to thank everyone for their support and cooperation during these trying times.

Thank You,
Administration

Update 7/26/21

Dear Families and Designated Representatives:

The time has finally come where we can allow for unrestricted visitations to the facility, including the units. You are no longer required to schedule a visit, however, please make sure you stop at the KIOSK upon entering the facility to check in and temperature check.

If any family member does not wish to come inside the building for a visit and would like an outdoor visit. Please call Maria Wesley at 732-683-8600 to schedule the visit so that your loved one is ready upon your arrival. There will be no time limit for visitations. For any family member that wishes to continue the Video Chats, please as well reach out to Maria Wesley.

A friendly reminder to all families during visitations:

All families whether vaccinated or unvaccinated MUST WEAR A MASK upon entering the building. please comply with these mandates during your visits as it is still a CDC/DOH guideline for any health facility.

If we should have a COVID Positive case, we will send out an email and contact families with further instructions on any changes to facility policy/ visitations

We thank you all once again and

WELCOME BACK!

Update 6/7/21

Dear Residents and Designated Representatives.

We are now able to vaccinate residents in the facility thanks to our Pharmacy Geriscript. The pharmacy is able to offer Moderna and Johnson and Johnson vaccines

If you are interested in having your loved one vaccinated, we kindly ask that you reach out to the social worker to provide consent

Inna Gogus 732-666-0398 or you may email at lgogus@pcwall.com

We are scheduled for the Moderna vaccines on June 15th and the Johnson and Johnson Vaccines on June 16th .

Thank You and please do not hesitate to reach out to the facility if you should have questions or concerns.

Thank You

Update 5/6/21

Dear Families and designated representatives,

We regret to inform you that we had another resident test positive for Covid today. As per the guidance from the department of health, we are unable to host visitations for our B unit Residents at this time.

C and D Units that are not effected by the outbreak can begin booking In-door visits using our booking website www.pcwallvisits.joomla.com or emailing Maria at Mwesley@pcwall.com

With the warm weather finally arriving we are planning for our residents enjoying as much time as possible outdoors and doing various events outdoors.

Our Activity staff has been working diligently to prepare Mother's Day goodie bags that will be handed out as well. Also, we are excited to host a Mother's Day Tea for all our mothers.

Next Week starts National Nursing Home week. We are excited to host an Ice cream truck, outdoor entertainment, and a few socials to celebrate all our residents and staff!

Thank You,

The Management at Preferred Care at Wall

Update 4/30/21

Dear Family & Designated Representative,

We regret to inform you that during our weekly testing routines we had a Staff member & resident test Positive for Covid-19. The staff member who tested positive is in quarantine at home. The Resident was moved to the Covid Unit where they will quarantine for the Remainder of their quarantine period.

In accordance with the CDC and department of health Guidelines we unfortunately must suspend all visitations for the next 14 days. We understand that it is an inconvenience, but our number one goal is to keep the residents and their loved ones safe.

We will continue to keep you all informed.

Thank You,

Preferred Care Management.

Update 3/26/21

Dear Residents and Designated Representatives:

We hope that everyone is doing well and staying healthy. With much due anticipation we are pleased to announce that we will be starting in-door visitation starting Monday March 29th,2021. We know this has been a very long year for everyone but especially for our residents.

Visitation appointments will be required. Please feel free to book through our Website, the link will be attached below. During our initial opening we will be booking One-hour Visitations with up to 2 Family members at a time once a week to accommodate all our residents and families. We will continue to keep you update you...

Some of the nursing home residents and staff are not vaccinated or have not received their second doses and thus are not protected from COVID and could be infected by visitors. So, regardless of your own vaccination status, we request that any time you visit, whether indoors or outdoors, that you practice the 3 W's

W- WEAR A MASK- please make sure it fits well

W- WASH YOUR HANDS- please wash hands or sanitize prior to and after visiting

W- WATCH YOUR DISTANCE

So, what can you do to help decrease the risk of COVID to your family member or friend? Get yourself vaccinated and give consent for your unvaccinated resident family member to get their vaccine as well. The NJDOH has a vaccination plan for our facility and we should be receiving access to more COVID vaccine within the near future. The nursing staff will be contacting you soon to see if you would reconsider consenting to allow your family/friend resident to get vaccinated for those who have not been vaccinated yet.

We thank you for your patience, understanding, and support as we continue with this ongoing battle with COVID and wish you and yours a Happy Passover or Happy Easter as the situation applies.

For questions about booking Visits please reach out to Maria Wesley our Activity Director at extension 4664 or Mwesley@pcwall.com

Visitation link: <https://pcwallvisits.joomla.com/>

Update 1/8/21

Dear Residents and Designated Representatives:

We hope everyone is having a happy and healthy new year! We know a lot of you are anticipating the distribution of the Covid-19 Vaccine. On January 13th CVS is coming to our facility to administer the first dose of the Vaccine. We understand that a lot of you have giving verbal consent, but we need written consent as well. If you are unable to come to the facility, we can send you a consent form via Email and you may return it in the same manor or by Fax 732-751-1664. If you would like a consent form to fill out please email Maria at Mwesley@pcwall.com and she will email you one.

Our hope is that this Vaccine will assist in the process to reopen the facility to all of you and bring back normality to our residents.

WE ARE ALL IN THIS TOGETHER!

Thank You,

Administration

Update 12/17/20

Dear Residents and Designated Representatives:

We hope you are all staying warm and safe now that winter has set in. We know that with the holidays quickly approaching you are missing your loved ones a little extra! We continued to keep the residents busy and spreading the Holiday Cheer with holiday music in all day rooms, a bunch of holiday crafts, and even a visit from our very own Santa on Friday!

We continue to offer window visits and video calls through out the week. If you would like more information you can reach out to Our Activity Director Maria, 732-863-8600 EX 4664 or Mwesley@pcwall.com

We are excited to announce that we no longer have any Covid Positive residents in the building. The residents will continue to get tested on a weekly basis.

Due to the high rise of Covid cases in the surrounding areas, we have started testing staff every other day. We received two employees who tested positive and were asymptomatic. We also had a staff member who was out for a week prior to feeling sick and testing positive for Covid.

As always, we will continue to keep you all updated.

If you have any further questions, please don't hesitate to call the facility.

We want to wish you and your loved ones a happy and healthy holidays and new year!

Thank You,

Administration

Update 12/3/20

We hope that you all enjoyed your Thanksgiving weekend. We enjoyed hosting window visits and seeing how happy the residents were to see their loved one.

We regret to inform you that we have two COVID positive residents currently in the facility. These two residents are new admissions from the hospital and are isolated from all the other residents. All of our staff members, and residents prior to these two admissions remain COVID free. We will continue to get tested regularly.

We will continue to keep you all updated.

Thank you,

Administration

Update 11/23/20

We know you all have been waiting with anticipation if we'll be hosting in-door visitations for thanksgiving. It is with heavy hearts that we announce that unfortunately the Department of health did not give us the go ahead to open this week. We are very saddened by the news as we know all of you will be as well.

We understand that these are unprecedented times and want to make sure that although you may not be able to see your loved ones in person, we will accommodate you with window visits and facetime calls.

If you would like to schedule a facetime call or Window visit, please reach out to Maria the Director of recreation so she can put you down on the list.

Our residents will be handwriting cards for their loved ones and will be available on thanksgiving. Please feel free to come by and pick up your card and token of appreciation to our dear families during this holiday, please reach out to Maria so she can have it waiting in the front for you!

Again, we sincerely apologize and thank you for your understanding!

We are all so thankful for Families like yours!

Have a safe and healthy Thanksgiving!

Update 11/20/20

With the holiday season quickly approaching we are awaiting approval from the New Jersey Department of Health to host in door visitations. We are excited to say that if all goes well, we would like to begin the week of Thanksgiving. We are waiting for the department of health to approve our reopening and we will keep you all informed as we receive further guidance on Monday. We apologize for the last-minute notice. As we receive more details, we will continue to keep you all informed for our reopening plans. We graciously thank you all for your support and patience as we attempt to keep your loved ones happy and healthy! We are looking forward to seeing all of you reunited with your loved ones!

Update 11/16/20

We hope you are all staying safe and preparing for the holiday season. We are currently preparing for phase two of the reopening process. This week we will be beginning window visits once again. Currently we are waiting for Department of Health approval for indoor/outdoor visitations, an email with details will be provided in the next few days. Our goal is for all the families and residents to be able to spend time together during the Holiday Season!

We thank you all for your patience. We understand this has been a difficult time for families and residents. We look forward to seeing you all!

Update 10/26/20

As of today, we have 1 resident with COVID and 1 who has recovered and returned to their original room. Our resident who remains with COVID is recovering and remains in good spirits.

From our weekly testing we have received results that a non-clinical staff member that worked on D unit has tested positive for COVID-19. All the residents and staff in D unit have been retested and we are awaiting results.

We had an exciting and eventful week! We painted pumpkins, had a Happy Hour and even got a Steak and Shrimp special lunch!

Thank you to the ladies of the women's Auxiliary for sponsoring it!

We will continue with video calls. The calls will be taking place on Monday, Wednesday, and Friday. Please use the link below to schedule.

<https://pcwallvisits.joomla.com/>

If you are having difficulty with the link and would like to schedule a video call, please contact our Activity Director, Maria Wesley at 732-683-8600 ext. 4664 or email at mwesley@pcwall.com

Update 10/9/20

We hope that you are all staying safe and healthy and enjoying the warm weather. As of today, we have 2 residents with COVID. They are doing well and in good spirits. We will continue to test all staff and residents on a weekly basis.

Our residents remain active and engage in their daily routine. We have been spending a lot of time soaking up the last few days of the warm weather in our courtyard. The Activity staff have been working diligently to decorate the day rooms for Halloween. Later this month we will be having a steak night dinner for all our residents. We can't wait!

We will continue with facetime calls. The calls will be taking place on Monday, Wednesday, and Friday. Please use the link below to schedule. <https://pcwallvisits.joomla.com/>

If you are having difficulty with the link and would like to schedule a video call, please contact our Activity Director Maria Wesley at 732-683-8600 ext. 4664 or email at mwesley@pcwall.com

In addition, we are starting a 24/7 COVID-19 hotline where you will be able to get updates and leave messages. The number for the hotline is 732-666-0422. Please feel free to try it out.

We will also begin to host a weekly Zoom Meeting with our Activity Director. In this meeting, we will update you about the activities of the week. You can also make suggestions and ask questions. The Zoom Meetings will be held Thursdays at 1:30. Information on how to log into the meeting or call in will be sent in an email to all family members.

Thank You,

Administration